

February 14, 2014

Dear Nellcor™ Pulse Oximetry Customer:

As the worldwide leader in pulse oximetry, Covidien is continually working to improve our technology and products to help enhance patient safety, medical efficacy and healthcare efficiency.

Philips and Covidien have identified an issue with certain Philips X1/X2/MP5/MP5T/MP5SC devices with Nellcor™ OxiMax™ SpO2 technology that do not turn on the SpO2 monitoring function. Instead, they report a "SpO2 Equip Malf" inop error, when a Nellcor SpO2 sensor or SRC-MAX is connected. This issue only occurs prior to the start of SpO2 monitoring, either when a sensor or SRC-MAX is first plugged into a running monitor, or when the device is started while a sensor or SRC-MAX is connected.

This issue impacts neither Nellcor SpO2 sensor accuracy, nor the accuracy of the SpO2 reading from Philips X1/X2/MP5/MP5T/MP5SC devices with Nellcor technology. You can continue to use Nellcor SpO2 sensors and SRC-MAX as directed. Philips and Covidien are working actively to address this issue. Based on the investigation results, further steps will be determined.

We sincerely apologize for any inconvenience this issue may cause you, and would like to express our thanks for your continued help and support during our investigation. Should you have any further questions, please feel free to contact your local Philips service representative.

Sincerely,



Matt Anderson  
Vice President & General Manager, Patient Monitoring  
Covidien, Respiratory and Monitoring Solutions